To our patients, members and communities,

Today, we confirmed our first three patients with presumed positive results for the novel coronavirus that causes the COVID-19 illness. Guided by months of preparation and the expertise within our Geisinger family, we’ve been expecting this day would come.

Please know that we’re not only prepared to care for anyone who comes down with COVID-19 (caused by the novel coronavirus), but we’re also here to provide guidance on how you can keep you and your loved ones safe.

If you have questions as the situation evolves, call our dedicated 24/7 hotline staffed by nurses who have all the latest information and can tell you anything you need to know.

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Many people in our community may be at a higher risk of serious illness from COVID-19, such as those 60 and older and those with health conditions like diabetes, heart disease and cancer.

And we always will be.

Many people with COVID are not seriously ill. If you have a fever and a cough or may have been exposed to someone with the virus, contact your physician for advice. Many people in our community may be at a higher risk of serious illness from COVID-19, such as those 60 and older and those with health conditions like diabetes, heart disease and cancer.

If we each do our part to slow the spread of COVID-19, we can help reduce the number of people who become critically ill at one time. That will help our local and national health systems better cope with COVID-19 patients.

Geisinger Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. ATENCION: si habla español, tiene servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

Visit the Coronavirus Resource Center: 570-284-3657

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